

Federal Communications Commission Consumer & Governmental Affairs Bureau Washington, D.C. 20554



March 20, 2014

Ross Good 3701 Algonquin Rd 760 Rolling Meadows, IL

FOIA No. 2014-253

Dear Mr. Good:

This letter responds to your recent Freedom of Information Act (FOIA) request received by the Federal Communications Commission (FCC or Commission) and assigned to the Consumer & Governmental Affairs (CGB) and Enforcement (EB) Bureaus. Your request seeks copies of all documentation, including complaints that mention any of the following telephone numbers: 1) 800-745-3000; 2) 866-247-0920; 3) 877-272-7614; 4) 877-649-2827; 5) 888-703-9205; and the website or business entity "buccaneers" or buccaneers.com.

My staff conducted a search of the databases containing informal complaints. According to the Commission's Records Control Schedule for Informal Complaints ("Records Control Schedule"), the Commission is not required to maintain informal complaints and related correspondence for more than three years after the case is closed. See N1-173-07-1, FCC Disposition Authority. Therefore, all complaint records prior to January 1, 2011, have been purged pursuant to the Records Control Schedule. My staff found approximately thirty-nine responsive documents. Copies of the complaints are enclosed. EB found no additional documents.

All personal identifying information has been redacted based on Exemption 6 of FOIA, which permits agencies not to disclose files that would clearly invade personal privacy. Some FCC employee names have also been redacted based on Exemption 2 of FOIA, which permits agencies not to disclose internal personnel rules and practices.²

The FCC receives many complaints and comments that do not involve violations of the Communications Act or any FCC rule or order. Thus, a complaint or comment does not necessarily indicate any wrongdoing by any individuals or entities named in the complaint or comment.

FOIA and FCC rules require the FCC to charge requesters for time spent searching for and reviewing responsive documents, and for copying them.³ Based on your

⁵ U.S.C. § 552 (b)(6); see also 47 C.F.R. § 0.457(f).

² 5 U.S.C. § 552(b)(2); see also 47 C.F.R. § 0.457(b).

³ 5 U.S.C. § 552(a)(4)(A)(i); 47 C.F.R. § 0.470.

classification as a "commercial" requester, the FCC charges you the full cost of searching for, reviewing and duplicating the records you seek. The total charge for processing your FOIA request is \$278.14. The search and review was conducted by a GS-14 employee for four (4) hours at an hourly rate of \$68.56. The fee for duplication of documents being furnished to you is \$3.90 (39 pages x \$0.10 per page). The Financial Operations Division, Office of Managing Director, Federal Communications Commission, will send you a bill for this amount soon. Interest will be assessed on the fee owed if it is not paid within 30 days of the date of the bill.

If you think this response denies your FOIA request, you may file an application for review of this decision with the FCC's Office of the General Counsel within 30 days. Both the application and envelope containing it must be marked "Review of Freedom of Information Action" and the application should refer to FOIA Control Nos. 2014-253.

Sincerely

Nancy Stevenson

Deputy Chief

Consumer Policy Division

Consumer & Governmental Affairs Bureau

Enclosures

⁴ 47 C.F.R. § 0.470(a)(1).

^{5 47} C.F.R. § 0.465 (c)(2).

^{6 47} C.F.R. § 0.468.

^{7 47} C.F.R. § 0.461(j).

877-649-2827

Form Type	1088A - Junk Fax Complaint		- CA
Complaint Number	09-T00403204-1	Complaint Source	e Web
Category	阿里斯斯 维克斯特克特尔斯	Attachments	Yes
Complainant Informat	ion		M*
Complainant Details	Trusted Home Care, Inc., DBA Home	Instead Senior Car	e-Jeannah Haber
Address	3800 S, Tamiami Trl., Ste. 314		
City/State/Zip Code	Saraŝota	FL	34239
Complaint Information			
Company	Group Tickets		
Comments	Sport Event Tickets	1442	

Form Type	1088A - Junk Fax Complaint			
Complaint Number	09-T00403425-1	Complaint Sour	ce Web	
Category		Attachments	Yes	
Complainant Informa	ition			
Complainant Details	n6)		TOTAL SECTION AND ADDRESS OF THE PARTY OF TH
Address	The second secon			
City/State/Zip Code	TAVARES	FL	32778	
Complaint Informatio	n	14	= 4 4 7 1 g	
Сотрапу	TAMPA BAY. BUCCANEERS		entired to propose statement ()	The same of the sa
Comments	GROUP SEATING TICKETS WWW.BUCCANEERS.COM		**************************************	

Form Type	1088A - Ju	1088A - Junk Fax Complaint		
Complaint Numl	Fig. 240721 T. 2 200	The state of the s	Complaint Sou	rce Web
Category		Ket 1 19 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Attachments	Yes
Complainant Inf	ormation	1 1		All Control of the Co
Complainant De	tails	16		
Address			kababbara Kina	7 () () () () () () () () () (
City/State/Zip Co	ode Tampa		FL 1	33602
Complaint Inform	nation			
Company	tampa bay buccaneers	Tampa Bay Buccaneers		The second secon
Comments	football game	tickets	Taylor San	W. A
				the Control of the Co

Form Type	1088A - Junk Fax Complaint		Table 1
Complaint Number	09-T00404438-1 Complaint Source Web		
Category		Attachments	Yes
Complainant Informa	tion		The state of the s
Complainant Details	Reese's Plants-Philip Reese		
Address	161 Marshall Street		
City/State/Zip Code	Safety-Harbor FL 34695		
Complaint Information	n	The state of the s	
Company	Tampa Bay Buccaneers		The second secon
Comments	Football tickets www.buccaneers.com	- 1	

1

Form Type	1088A - Junk Fax Complaint	a	34.7" - 1/1
Complaint Number	09-T00407061-1	Complaint Sour	
Category		Attachments	No
Complainant Informa	fion	and the second s	
Complainant Details	Paralegal Services-Henry La	avado	
Address	5422 Fulmar Drive		
City/State/Zip Code	Tampa	√FL (33625
Complaint Informatio			
Company	Buccaneers	- 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1	4 - ye (ac.)
Comments	Buccaneers Group Tickets	The state of the s	

Form Type	1088A - Junk Fax Complaint		
Complaint Number	09-T00417559-1 Complaint Source Web		
Category		Attachments	No
Complainant Informa	tion	n eri Handadin verigi etteriorekt	****
Complainant Details		1	
Address			
City/State/Zip Code	Tampa	FL	33610
Complaint Informatio	n		
Company	Tampa Bay Buccaneers		1+1
Comments	Group Tickets Claimed that they hired Fax	gom who claimed I opted in.	That his totally false.

Form Type	1088A - Junk Fax Complaint	166 Laurenteum 1		
Complaint Number	10-T00490084-1	Complaint Soul	rce Web	
Category	Mark to the state	Attachments	Yes	
Complainant Informa	tion			
Complainant Details	ALBERT A HAAB CPA-FRANK	OWEN, ESQ	A second	
Address	900 S FEDERAL HWY STE C	The state of the s		
City/State/Zip Code	HOLLWYOOD	FL	33020	
Complaint Informatio	n.			
Company	GROUP TAMPA BAY TICKETS: BUCCANEERS			
Comments	BUCCANEERS GROUP TICKETS ONE BUCCANEER PLACE TAMPA FL 33607 WWW.BUCCANEERS.COM "* NO OPT-OUT NOTICE WHATS			

Form Type	1088A - Junk Fax Complaint	
Complaint Number	10-T00557783-1	Complaint Source Web
Category	1	Attachments Yes
Complainant Informa	dion	
Complainant Details		6/4
Address)4
City/State/Zip Code	TAVARES	FL 32778
Complaint Information	O	
Company	BUCCANEERS TAMPA BAY SALES BUCCANEERS DEPARTMENT	
Comments	TAMPA BAY BUCCANEER GROUP	TICKETS

866-247-0920

Form Type	1088A - Junk Fax Complaint	ou Market ye	Ma-Oroki kanala		
Complaint Number	10-T00569276-1	Complaint Source	0.0		
Category		Attachments	Yes		
Complainant Informa	tion			T-	
Complainant Details	h 6				
Address	700		- Sin - I	an is	
City/State/Zip Code	San Francisco	CA	94127	() () () () () () () () () ()	
Complaint Informatio	n de la companya de l		W. Dan	(100)	
Company	Financial Services West				
Comments	home loan analysis & modification	scam			

Form Type	1088A - Junk Fax Complaint	
Complaint Number	10-T00572397-1	Complaint Source Web
Category		Attachments Yes
Complainant Informa	ation	
Complainant Details	MA	
Address		
City/State/Zip Code	idoral	FL 33178
Complaint Information	on a second	
Company	dept of us mortgage holders	
Comments	loan audit/loan modification did not fax back removal request will receive more junk faxes in ret	as many have reported that once removal request is sent i

Form Type	1088A - Junk Fax Complaint	
Complaint Number	10-T00573422-1	Complaint Source Web
Category		Attachments No
Complainant Informa	tion	
Complainant Details		
Address	109	
City/State/Zip Code	Somerville ²	MA 02144
Complaint Informatio	n	
Company	Dept of U.S Mortgage Holders	
Comments	Mortgage refinancing	

Form Type	1088A - Junk Fax Complair	nt .
Complaint Number	10-T00575390-1	Complaint Source Web
Category		Attachments No
Complainant Informa	tion , , ,	
Complainant Details	ble	
Address	851	
City/State/Zip Code	Yuba City	CA 95992
Complaint Informatio	in.	
Company	Financial Services West	
Comments	They sent 12 black pages wi	th no cover or ID info.

Form Type	1088A - Junk Fax Complaint		5-64	
Complaint Number	10-T00582689-1	Complaint Sour	rce Web	
Category		Attachments	No	
Complainant Informa	ation	4		of the same and th
Complainant Details		de		U + 1₹\$ =₩
Address				
City/State/Zip Code	The Woodlands	TX	77382	
Complaint Information	in			
Company	www.golakeconroe.com	- 32112001241		one office and
Comments				The second of the second

Form Type	1088A - Junk Fax Complaint
Complaint Number	10-T00586103-1 Complaint Source Web
Category	Attachments Yes
Complainant Informa	ldon
Complainant Details	bb
Address	
City/State/Zip Code	Venice 90291
Complaint Informatio	
Company	Dept of. U.S. Mortgage Holders
Comments	Steve Simms: - when he faxed back to me, that's the name at the top (I faxed a remove fequest to him, I got back."HEY FUCK OFF ASSHOLE" back from him), I sent a removal request by fax to the number listed for "fax back for more info" and I got my fax sent back to me with "HEY FUCK OFF ASSHOLE" as the "to"

Form Type	1088A - Junk Fax Complaint			
Complaint Number	10-T00591178-1	Complaint Source Web		
Category		Attachments Yes		
Complainant Informa	tion	Louis Control State		
Complainant Details	Barkley Court Reporters-Chelse	i Miller	v -44	
Address	1875 Century Park East			
City/State/Zip Code	Los Angeles	CA 90067		
Complaint Informatio	n.		1	
Company	Dept. of U.S U.S Mortgage Holders Holders / State			
Comments			-() -()	

Form Type	1088A - Junk Fax Complai	int the year living and the
Complaint Number	10-T00593800-1	Complaint Source Web
Category		Attachments No
Complainant Informa	ition	(4)
Complainant Details		
Address		
City/State/Zip Code	Invine	CA 92603
Complaint Informatio	in .	
Company	Dept. of US Mortgage Holders	
Comments	Did not work. Average 1 fax	per week.

888-703-9205

Form Type	1088A - Junk Fax Complaint	King November 6 M. S. San		
Complaint Number	09-T00403204-1	Complaint Source Web		
Category		Attachments Yes		
Complainant Informa	tion			
Complainant Details	Trusted Home Care, Inc., DBA Home Instead Senior Care-Jeannah Haber			
Address	3800.S.aTamiami/Tirl., Ste. 314			
City/State/Zip Code	Sarasota FL 34239			
Complaint Informatio	n e			
Company	Group Tickets			
Comments	Sport Event Tickets			

Form Type	1088A - Junk Fax Complaint	San San San San S		
Complaint Number	09-T00404336-1	Complaint Sour	ce Web	77
Category		Attachments	Yes	
Complainant Informa	ation			
Complainant Details	no e		or appropriate the second of t	
Address				110
City/State/Zip Code	Tampa	FL	33602	
Complaint Information	on .		Secretary Control	
Company	tampa bay Tampa Bay buccaneers Buccaneers			
Comments	football game tickets			

Form Type	1088A - Junk Fax Complaint		4
Complaint Number	09-T00407061-1	Complaint Source	Web
Category		Attachments	No
Complainant Informa	tion		
Complainant Details	Paralegal Services-Henry Lavado		
Address	5422 Fulmar Drive		
City/State/Zip Code	Tampa	FL .	33625
Complaint Informatio	0		
Company	Buccaneers		1 - 2 - 2 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -
Comments	Buccaneers Group Tickets	Transmission - I - I - I - I - I - I - I - I - I -	· · · · · · · · · · · · · · · · · · ·

877-272-7614

Form Type	1088A - Junk Fax Complaint	e linde see a 2 .	
Complaint Number	09-T00403204-1	Complaint Sourc	e Web
Category		Attachments	Yes
Complainant Informa	tion		
Complainant Details	Trusted Home Care, Inc., DBA Home Instead Senior Care-Jeannah Haber		
Address	3800 S. Tamiami Trl., Ste. 314		
City/State/Zip Code	Şarasota	FL	34239
Complaint Informatio			
Company	Group Tickets		4
Comments	Sport Event Tickets		The state of the s

Form Type	1088A - Ju	nk Fax Complaint			
Complaint Number	09-T00404	336-1	Complaint Source	ce Web	
Category			Attachments	Yes	
Complainant Inform	ation		4		
Complainant Details		106			
Address		A No. of Page 1			
City/State/Zip Code	Tampa			33602	
Complaint Information	on			A STATE OF	
Сотрапу	tampa bay buccaneers	Tampa Bay Buccaneers			,
Comments	football game	e tickets			9

Form Type	1088A - Junk Fax Complaint		
Complaint Number	09-T00407061-1	Complaint Sour	rce Web
Category		Attachments	No
Complainant Informa	ion		
Complainant Details	Paralegal Services-Henry Lavado		
Address	5422 Fulmar Drive		
City/State/Zip Code	Tampa	FL	33625
Gomplaint Information			5
Company	Buccaneers		
Comments	Buccaneers Group Tickets	X 10	



Form Type	1088A - Junk Fax Complaint			1 -40-
Complaint Number	09-T00403425-1	Complaint Sour	ce Web	The second of th
Category		Attachments	Yes	
Complainant Informa	ation	1 1	44	
Complainant Details		1/		Sin .
Address				
City/State/Zip Code	TAVARES	FL	32778	
Complaint Information	56		A.E.	
Company	TAMPA BAY. BUCCANEERS			
Comments	GROUP SEATING TICKETS WWW.BUCCANEERS.COM			

Form Type	1088A - Junk Fax Complaint	
Complaint Number	09-T00404438-1	Complaint Source Web
Category		Attachments Yes
Complainant Informa	tion	
Complainant Details	Reese's Plants-Philip Reese	The second secon
Address	161 Marshall Street	
City/State/Zip Code	Safety Harbor	FL: 34695
Complaint Informatio		
Company	Tampa Bay Buccaneers	
Comments	Football tickéts www.buccaneers.com	

Form Type	1088G - Call or Message to	o Wireless Device (Cell Phor	ne or Pager) Com	plaint
Complaint Number	09-T00406284-1	Complaint Sour		F 40 40 40 40 40 40 40 40 40 40 40 40 40
Category		Attachments	No	
Complainant Informa	<u>(tion</u>			748
Complainant Details	Paragraphic transfer			
Address		$H_{ m in}$, the property $M_{ m in}$	\$ 4.1.	559,
City/State/Zip Code	Clearwater	FL	33759	
Complaint Information	m		Total Inc.	
Company	http:// m/buccaneers.com		To a second seco	The second secon
Comments	Season Tickets for the Tamp	oa Bucs Football team.		

Form Type	1088A - Junk Fax Complaint			
Complaint Number	09-T00423438-1	Complaint Sour	ce Web	
Category	* * * * * * * * * * * * * * * * * * *	Attachments	Yes	
Complainant Informa	tion			
Complainant Details	Paralegal Services-Henry Lavado	in to the second		
Address	5422 Fullmar Drive			
City/State/Zip Code	Tampa	加工	33625	
Complaint Informatio	n			
Company	Buccaneers		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
Comments	Individual Game Tickets BUCCANEERS.COM		# President Communitation (President Communitation Communi	

Form Type	1088A - Junk Fax Complaint			
Complaint Number	09-T00426294-1	Complaint Sour	rce Web	
Category		Attachments	No	
Complainant Informa	itlon	Herri Carlo		
Complainant Details	h	11		
Address		ita.		
City/State/Zip Code	Keystone Heights	FL	32656	
Complaint Informatio	00			
Company	Buccaneers.com			
Comments	GAME TICKETS FOR THE BUTIMES THIS COMPLAINT ABOUT A ALSO INVOLVES THE ISSUE NUMBER AS WELL AS THE I NATIONAL AND FLORIDA. MY HOME PHONE IS UNLIST IT IS ON THE NATIONAL DO IT IS ON THE FLORIDA DO N EVEN THOUGH THE SOLICIT IT CAME INTO MY UNLISTED NOTE: THE SECTION BELOW MY CASE SINCE MY NUMBE	JUNK FAX FOR A JUNK FAX BEING ON TWO MUMBER BEING ON TWO FED: NOT CALL LIST: FOT CALL LIST: FATION CAME INTO MY FOR PHONE NUMBER. WITHLES "DO NOT FAX F	SENT TO AN UNLISTED (2) DO NOT CALL LISTS; FAX; REQUEST! DOES NOT APPLY IN	

Form Type	1088A - Junk Fax Complaint		
Complaint Number	09-T00433568-1	Complaint Source	Web
Category		Attachments	Yes
Complainant Informa	tion		
Complainant Details	1 ble		
Address			
City/State/Zip Code	Tampa	V FL.	33602
Complaint Informatio	ñ		
Company	buccaneers tampa bay buccaneers		Marine and the seed
Comments	football game tickets www.buccaneers.com		

Form Type	1088A - Junk Fax Complaint	25 - FERSEN	
Complaint Number	10-T00490084-1	Complaint Source	Web.
Category		Attachments	Yes
Complainant Informa	flon		
Complainant Details	ALBERT A HAAB CPA-FRANK	OWEN, ESQ	
Address	900 SFEDERAL HWY STE C		Friedrich and Control
City/State/Zip Code	HOLLWYOOD!	FL.	33020
Complaint Informatio	n in the second		
Company	GROUP TAMPA BAY TICKETS BUCCANEERS		
Comments	BUCCANEERS GROUP TICKE ONE BUCCANEER PLACE TAMPA FL 33607 WWW BUCCANEERS COM ** NO OPT-OUT NOTICE WHA		

Form Type	0088A - Junk Fax Complaint			
Complaint Number	10-T00557783-	4	Complaint Source Web	
Category			Attachments Yes	
Complainant Inform	ation			
Complainant Details			1	
Address)(
City/State/Zip Code	TAVARES		FL 32778	
Complaint Informati	on			
Company	BUCCANEERS SALES DEPARTMENT	TAMPA BAY BUCCANEERS		
Comments	TÁMPA BAY BU WWW.BUCCAN	CCANEER GROUP EERS COM	ŢIČKETS	

800-745-3000

Form Type	1088A - Junk Fax Complain	i e	See was 1	
Complaint Number	09-T00426294-1	Complaint So	urce Web	
Category		Attachments	No	10
Complainant Informa	ation		Address .	
Complainant Details		^		
Address				
City/State/Zip Code	Keystone Heights	FL	32656	17. 88
Complaint Informatic	on.		Dest Control	
Company	Buccaneers.com		report to a second second section to the land of the second second section sec	
Comments	GAME TICKETS FOR THE BITIMES THIS COMPLAINT ABOUT A ALSO INVOLVES THE ISSUE NUMBER AS WELL AS THE NATIONAL AND FLORIDA. MY HOME PHONE IS UNLISTED IN THE NATIONAL DO IT IS ON THE FLORIDA DO IT CAME INTO MY UNLISTED	V JUNK FAX E OF A JUNK FAX BEING NUMBER BEING ON TW TED, O NOT CALL LIST, NOT CALL LIST.	S SENT TO AN UNLISTED (O (2) DO NOT CALL LISTS	

Form Type	1088A - Junk Fax Complaint		W
Complaint Number	09-T00433568-1	rce Web	
Category		Attachments	Yes
Complainant Informa		W	
Complainant Details	no no	-	enterrorman de la Companio de Servicio de la Companio de la Companio de la Companio de la Companio de la Compa
Address	- VY	4 2 2	
City/State/Zip Code	Tampa	FL	33602
Complaint Information	on.		
Company	buccaneers tampa bay buccaneers		
Comments	football game tickets www.buccaneers.com		

Form Type 1088A - Junk Fax Complaint Complaint Number 09-T00403425-1 Complaint Source Web Category Attachments Yes Complainant Information Complainant Details Address City/State/Zip Code TAVARES FL 32778 Complaint Information TAMPA BAY BUCCANEERS Company GROUP SEATING TICKETS WWW.BUCCANEERS.COM Comments

Form Type	1088A - Junk Fax Complaint		
Complaint Number	09-T00404336-1	Complaint Sour	ce .Web
Category		Attachments	Yes
Complainant Informa	ation []		
Complainant Details	06	A service de la constant	A A Company
Address			
City/State/Zip Code	Tampa 1	FL	33602
Complaint Information	on		
Company	tampa bay Tampa Bay buccaneers Buccaneers		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Comments	football game tickets	1.5	

Form Type	1088A - Junk Fax Complaint		
Complaint Number	09-T00404438-1	Complaint Sour	ce Web
Category		Attachments	Yes
Complainant Informa	tion	A STATE OF THE STA	
Complainant Details	Reese's Plants-Philip Reese		
Address	161 Marshall Street	- 18 No. 18 124 - 3.5.	No. 1
City/State/Zip Code	Safety Harbor		34695
Complaint Informatio			
Company	Tampa Bay Buccaneers		
Comments	Football tickets www.buccaneers.com		

Form Type	1088A - Junk Fax Complaint			
Complaint Number	09-T00407061-1	Complaint Source Web		
Category		Attachments No		
Complainant Informa	tion	The second secon		
Complainant Details	Paralegal Services-Henry Lavado			
Address	5422 Fulmar Drive	A transfer was		
City/State/Zip Code	Tampa	FL 33625		
Complaint Informatio	d .			
Company	Buccaneers			
Comments	Buccaneers Group Tickets	The second section of the second section of the second section of the second section of the second section sec		

Form Type	1088A - Junk Fax Complaint		
Complaint Number	09-T00417559-1	Complaint Source	Web
Category		Attachments	No
Complainant Informa	ation		
Complainant Details	106		
Address	Est aware property and the same		The second second
City/State/Zip Code		FL	33610
Complaint Information	00		
Company	Tampa Bay Buccaneers		
Comments	Group Tickets Claimed that they hired Faxqom who cla	aimed I opted in. Ti	hat his totally false.

Form Type	1088A - Junk Fax Complaint						
Complaint Number	10-T00490084-1		Complaint Source Web				
Category	1		Attachments	Yes			
Complainant Informa	tion						
Complainant Details	ALBERT A HAAB CPA-FRANK OWEN, ESQ						
Address	900 S FEDERAL HWY STE C						
City/State/Zip Code	HOLLWYOOD FL 33020						
Complaint Informatio	n	M 76 And the second					
Сотрапу	GROUP. TICKETS	TAMPA BAY BUCCANEERS					
Comments	ONE BUC TAMPA FI WWW.BU	ERS GROUP TICKETS CANEER PLACE 33607 CGANEERS COM -OUT NOTICE WHATS					

Form Type	1088A - Junk Fax Complaint			14
Complaint Number	10-T00557783-1	Complaint Sour	ce Web	
Category		Attachments	Yes	
Complainant Informa	ition 1			1
Complainant Details	bu		-0	
Address	5588 FREEPORT DRIVE		Tare of the second	
City/State/Zip Code	TAVARES	FL	32778	
Complaint Information	Ŋ.		· · · · · · · · · · · · · · · · · · ·	1
Company	BUCCANEERS TAMPA BAY SALES: BUCCANEERS DEPARTMENT:			
Comments	TAMPA BAY BUCCANEER GROUP WWW.BUCCANEERS.COM	TICKETS		30g) = 1 11